



Quick Start Guide

Please follow these steps to download ShadowProtect® for Managed Service Providers™ and activate a new installation.

STEP 1. Log in to the MSP Licensing Console: <https://msp.storagecraft.com>.

NOTE: Your login credentials to the licensing console are the same as your StorageCraft Partner Portal login. Once you login, you will need to read and accept the StorageCraft Managed Service Provider agreement.

STEP 2. Download ShadowProtect for Managed Service Providers.

STEP 3. If you are planning to install ShadowProtect for Managed Service Providers on a machine already running ShadowProtect, you will be prompted during install to deactivate. Please click “yes” to deactivate your ShadowProtect installation on that machine. (This will help you avoid being double-billed for an activation.)

If the machine is not currently running ShadowProtect, continue to **STEP 4.**

STEP 4. Install ShadowProtect for Managed Service Providers on the machine.

STEP 5. Reboot.

STEP 6. Generate a license for your new installation by going to the MSP Licensing Console: <https://msp.storagecraft.com>. Log in.

Click on the “Key Management” tab and create a new site. Add new accounts or product license keys by clicking on the buttons at the bottom of the console.

STEP 7. Use the new license you’ve created in the MSP Licensing Console to activate your new ShadowProtect installation.

For more detailed information about using ShadowProtect for Managed Service Providers, please download the User Guide from the StorageCraft website:

http://www.storagecraft.com/help/MSP_Install/en/.