



# STORAGECRAFT™

Technology Corporation

**Leading the Way to Safer Computing**



## PRODUCT SCENARIOS

StorageCraft Technology Corporation – Leading the Way to Safer Computing  
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## **Introduction**

StorageCraft™ ShadowSurfer™ is the solution to help corporations, small businesses and home users protect their PCs and laptops from harmful and unwanted changes. StorageCraft's ShadowSurfer provides simple and fast PC and laptop recovery from viruses, spyware, internet cyberjunk and other unwanted changes when they occur. StorageCraft solutions minimize downtime for corporations, small businesses and home users as fast as it takes to reboot the system. ShadowSurfer provides the following advantages:

- Prevent spyware and malware
- Avoid viruses, worms and trojans
- Surf the internet without a trace of unwanted cookies and internet history
- Surf the internet in privacy by eliminating intrusive cyberjunk
- Install and use trialware or games and discard at the end of a session
- Kid-proof your PC by running in ShadowMode
- Instantly undo changes to your PC or laptop

ShadowSurfer ShadowMode™ provides a safe computing environment by creating a virtual twin of your system. Restore the pre-ShadowMode™ system state no matter what changes have occurred to your system.

ShadowUser is a perfect solution for:

- Enterprise Environments
- Computer Labs
- Training Centers
- Help Desks
- Libraries and Public Kiosks
- Home Offices or a Single PC or laptop

## **ShadowSurfer Scenarios**

### **ShadowSurfer Use Case 1 – Surfing the Internet**

You would like to go anywhere on the web and surf with complete privacy and confidence that your PC won't be infected with spyware, cookies and other malicious internet cyberjunk. More often than not, you visit websites that secretly install spyware programs that cause annoying popup programs and other unwanted changes to your PC. Cookies are placed on your PC that track information about where you go on the internet. The web browsers track what internet sites have been visited and cache some of the site contents onto your PC. This information can be used for identity theft or intrusion to your PC.

## **Desired Solution:**

Surf the internet knowing you are completely safe from annoying and malicious spyware, cookies, popups, cyberjunk and tracks left from visited websites.

## **How can ShadowSurfer Help?**

Place your PC in ShadowMode, and surf wherever, whenever you want with complete confidence that with a simple reboot, your PC will be exactly as it was prior to your surfing session. It is as if you were never even on your PC. All of your personal information, cookies, internet tracks, spyware and cached files will be exactly as they were prior to surfing the internet.

## **ShadowSurfer Use Case 2 – Viruses, Worms, Trojans**

You notice that your PC is not working as normal. This may be due to a virus, worm or trojan or some other malicious change to your PC. You are running a virus program, but you don't have the latest update to clean the virus from your PC.

## **Desired Solution:**

You notice that your PC is not working as normal. This may be due to a virus, worm or trojan or some other malicious change to your PC. You are running a virus program, but you don't have the latest update to clean the virus from your PC.

## **How can ShadowSurfer Help?**

If your PC is in ShadowMode™, you can simply reboot and the virus, worm or trojan will be gone. While in ShadowMode, any changes made during the session are discarded and are never written to the hard drive. If you are running an anti virus program, you can apply the latest updates and then continue to run in ShadowMode. This is the most proactive approach to fighting viruses and other malicious changes that can occur to your PC. Run in ShadowMode and avoid the virus from ever infecting your PC.

## **ShadowSurfer Use Case 3 – Shared PC or Laptop**

Your PC is used by more than one person throughout the day. You want to keep your PC in its original optimal configuration and avoid PC changes that can be harmful. The process of using backup, or imaging software for resetting the system back to its original configuration takes too much time and is difficult.

## **Desired Solution:**

You want to keep your PC performance optimized and know what changes are occurring to the original configuration. You want to be able to keep your system at the original configuration without requiring too much time and complexity to restore it if changes occur.

## **How can ShadowSurfer Help?**

When you place your PC in ShadowMode, no changes are written to the hard drive during that session. The user can work just as they would normally but upon reboot, all changes are wiped away and the system is back to the state before entering ShadowMode.

With ShadowSurfer, PC users can change the system, delete files or folders, or even open email that has been infected with a virus. Once the system reboots, all changes that have been made to the system while in ShadowMode are wiped away setting the system back to its original state.

## **ShadowSurfer Use Case 4 – Children Using Your PC**

Your child has been using your PC to download games and applications from the internet. Your PC does not work the way it did prior to installing the games, applications and surfing the internet.

### **Desired Solution:**

The state of the computer needs to be restored back to its original optimal configuration prior to installing games, applications, surfing the internet, changing the wall paper or desktop settings.

### **How can ShadowSurfer Help?**

Placing the PC in Shadow mode protects the PC from becoming corrupted. For example, your child can download games, install new software, and delete files and settings on the PC, change the desktop, wallpaper and screensavers. Normally this can be very frustrating, but not anymore. ShadowSurfer allows you to set your PC back to the configuration before the changes took place with a simple reboot. With ShadowSurfer, it's as if your child never used your PC.

### **Next Steps**

If you would like to evaluate ShadowSurfer, ShadowUser or ShadowServer you can download a 30-day full-featured trial version or purchase it at [www.storagecraft.com](http://www.storagecraft.com). Volume pricing and licensing is available for enterprise, OEM, government, education and non-profit organizations.

StorageCraft is a leading provider of innovative solutions for PC and server security and protection. Please visit us at [www.storagecraft.com](http://www.storagecraft.com) for more information about

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