



STORAGECRAFT[™]
Technology Corporation

Leading the Way to Safer Computing

PRODUCT SCENARIOS

StorageCraft Technology Corporation – Leading the Way to Safer Computing
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Introduction

Create live backups of your PC or laptop automatically while you work

ShadowProtect™ Desktop Edition creates an exact point-in-time backup of your entire system including the operating system, applications, systems & personal settings and personal files while you work. With ShadowProtect, you can quickly and easily restore your entire computer or select files and folders if your computer crashes. You can also use ShadowProtect to recover to a completely different system.

ShadowProtect Desktop Edition provides the following advantages:

- Create live backups while you work.
- Automatically backup your most important data.
- Restore your system or select files and folders to an exact point in time.
- Save backup files to any disk device or removable media.
- Restore your computer to a completely new or different system.

ShadowProtect Desktop Edition Scenarios

ShadowProtect Desktop Use Case 1 – Restore Your System

Desktops and laptops in the enterprise need to be online and available in today's global economy. In the case of a disaster causing downtime, it can be very costly to the company and render employees to be unproductive while the system is offline. The desktop or laptop needs to be restored in the quickest and most reliable way, and with the least amount of downtime.

Desired Solution

Restore the entire system as quickly as possible. Completely avoid reinstalling the operating system, applications and reset user preferences & settings which is too costly.

How can ShadowProtect Desktop Help?

Using the ShadowProtect Recovery Environment, IT administrators can restore the entire system in minutes. There is no need to create recovery media since ShadowProtect provides a bootable recovery CD with full hardware and network support. Point-in-time backups can be recovered from any attached storage device or storage location on your network. Restores are much faster because they are writing from disk rather than from slower tape drives. The desktop is restored to *exactly* the way it was before the disaster occurred.

ShadowProtect Desktop Use Case 2 – Live Desktop Backup

Disk-based backup combined with intelligent snapshot technology gives IT administrators the ability to take point-in-time backups while the desktop is running and without interrupting day-to-day business operations.

Desired Solution

Get a reliable backup of the desktop any time during the day or night and without causing any downtime.

How can ShadowProtect Desktop Help?

ShadowProtect allows IT administrators to take live backups of their desktops and laptops without causing any downtime. ShadowProtect takes an image including the operating system, critical

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data and configuration settings for that desktop. ShadowProtect also allows the IT administrator to set a schedule for the desktop to be automatically backed up with no intervention.

ShadowProtect Desktop Use Case 3 – File and Folder Access

When a system does go down, often times the user is unproductive since the machine he or she normally works on is with the IT department while they get it back up and running. This can cost the company a lot of money when you multiply the amount of systems that could go down in a day.

Desired Solution

Allow the IT department to work on the laptop or desktop and allow the end user access to their files and folders while their computer is being fixed.

How can ShadowProtect Desktop Help?

ShadowProtect Desktop allows IT administrators to mount existing point-in-time backups and assign them a drive letter or mount point under Windows. An IT administrator could mount the user's backup image and allow the user access to his or her files and folders from another machine. The user can access and use their data just as they would before. Because ShadowProtect images are writeable, the changes the user makes while the volume is mounted can be saved into the existing point-in-time backup.

ShadowProtect Desktop Use Case 4 – Restore to a Different System

Systems go down from time to time whether it be due to hardware failures, user errors, viruses or system corruption. Companies may not always have an exact spare system to restore to. Many IT administrators need to piece computers together to restore to or restore into a virtual machine temporarily.

Desired Solution

Quickly and easily restore a system image from one computer to either a completely different system or to a virtual environment.

How can ShadowProtect Desktop Help?

With ShadowProtect Desktop you can restore a system image to completely different hardware or to a virtual machine. Get your employees up and running quickly by restoring into a virtual machine. Users can access their data while the system is being fixed without lost productivity.

ShadowProtect Desktop Use Case 5 – Ensure Data Protection

Many companies have employees who use laptops that are not always connected to the corporate network. Mission critical company data often resides on end user's laptops or desktops. IT administrators need to backup this data to the corporate network.

Desired Solution

IT administrators want to ensure the companies data is secured and backed up in the event of hardware or software failure or a catastrophic event occurs. The data stored on users' laptops and desktops is critical to the company but often times are not backed up.

How can ShadowProtect Desktop Help?

ShadowProtect Desktop allows end users who travel or who are not stationed in a corporate office to backup their critical data. ShadowProtect is so simple to use and once it has been set up, backups can be automatically created. The backup images can be stored to a removable

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hard drive, CD, DVD and then later stored up to the network when a connection becomes available. In the event of a disaster, the end user has everything he/she needs to restore the system with the ShadowProtect Recovery CD. The product is wizard driven, and upon answering a few simple questions about where the backup is stored, the end user can restore the computer in minutes.

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StorageCraft provides innovative security, disaster recovery and data protection solutions for servers and PCs. StorageCraft delivers software products that reduce downtime, improve security and stability for systems and data and lower the total cost of ownership for servers, PCs and laptops. www.storagecraft.com

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