StorageCraft®

ShadowControl®

Monitor and Manage Backup and Disaster Recovery Environments from a Single Console. Part of the StorageCraft Recovery Solution™.

BACKUP   MANAGE   REPLICATE   RECOVER   PHYSICAL   VIRTUAL   CLOUD

Introduction

Every day we create, review, and correlate data. It is structured and unstructured, text and numbers. This organizational data is a growing and changing river. Sometimes organizations and individuals feel that they are drowning in it, or at the very least swimming against the current. And while many companies may offer a rope or life preserver to help navigate today's growing river of data, what organizations really need is a series of flood control gates and a boat.

The Need

The average worker expects that their needed data should be available to them at all times, from any location, and in the proper format. It's not an easy task to provide this level of service. Organizations have come to rely on backup and recovery systems to provide data protection and availability, but this usually means managing the operations for dozens, hundreds, or thousands of Windows and Linux systems. Given these systems are often spread across multiple clients or sites, how can IT administrators properly manage their ongoing data protection and management operations effectively?

The Solution

StorageCraft® ShadowControl® is a powerful remote monitoring and management solution for the award-winning StorageCraft ShadowProtect®, ShadowProtect SPX and StorageCraft ImageManager™ backup and disaster recovery solutions. With complete visibility, users gain peace of mind knowing their backup jobs are running smoothly and that they can quickly troubleshoot and remedy issues before business continuity is compromised. Additionally, they can push installs of the latest ShadowProtect or SPX clients to unprotected Windows or Linux endpoints quickly and easily, all from the ShadowControl management console.

Capability Overview

Management from a Single Console: From a single web-based console ShadowControl manages StorageCraft ShadowProtect, SPX, and StorageCraft ImageManager on endpoints across the entire managed network, from individual sites to multiple disparate locations. Views include endpoint type, license status, and backup jobs status. Console driven actions include job setup, agent deployment, and license generation.

Reports and Alerts: Administrators can set alerts to notify of a change in endpoint status. Rules can be applied to all endpoints or user defined rules can be applied to specific endpoints. Users can also schedule and receive daily, weekly, or monthly status reports on endpoints, the entire environment, or environment subsets.

Capability Overview (CONTINUED)

Push Installation and License Management: ShadowControl quickly and easily pushes the latest installs out to unprotected Windows or Linux endpoints. This includes discovery, push installation, and license activations. Perpetual license product keys or MSP product keys can also be applied to launch automatic license activation.

Policy-based Backup Management: ShadowControl allows users to create a single backup policy that can be assigned to multiple SPX endpoints, to a single machine, or a group of machines. With the free StorageCraft Plug-in, ShadowControl also integrates directly into hypervisor management tools such as VMware vCenter or Microsoft System Center, allowing backups to be managed and monitored directly from the hypervisor management console itself.

Features and Benefits

Feature	Benefit
Single Console Operation	A global view of all protected endpoints is provided from a single, web-based console, which monitors backup jobs, deploys agents, activates licenses, and generates reports
Remote Endpoint Monitoring	Summarizes endpoint data and allows users to drill down to find details , such as endpoint type, license status, managed folders, and backup jobs
CSV-based Discovery	Administrators can choose to use a .CSV list of IP addresses for discovery of physical and virtual endpoints.
Remote Endpoint Organization	Administrator can organize endpoints into logical categories and subcategories based on company or department name, physical location, hardware type, reporting needs, or other shared traits for easier oversight.
Push Installation	Quickly and easily pushes out installs of the latest SPX or ShadowProtect versions to multiple unprotected Windows and Linux endpoints. Enables automatic license activation of newly installed agents.
Backup Policy Management	Allows the creation of a single backup policy that can then be assigned to multiple SPX endpoints at once, to a single machine or to a group of machines. A default job can be assigned to automatically execute backup job configurations.
Configurable Alerts	Can define specific rules to trigger email alerts when a change in status occurs for each endpoint (Good, Warning, or Critical). Users may choose to apply single rules to all endpoints or define multiple "rule policies" assigned to endpoints based on any specific criteria.
Alerts with ITSM	Users can also feed ShadowControl alerts directly into a system management tool with IT Service Management (ITSM)—this lets you generate a notification email either when an endpoint status changes or anytime a ShadowControl alert triggers.
Hypervisor Integration	VMware vCenter and Microsoft System Center users can tightly integrate ShadowControl directly into their virtual environments to manage and monitor backups directly from the hypervisor management console. One click can transition to the ShadowControl console when more detailed information is needed.
Customizable Reporting	Users can schedule and receive daily, weekly, or monthly status reports on individual endpoints, the entire environment, or a subset of the environment. This includes endpoint details as well as storage statistics.
OS Support	ShadowControl supports the same Windows operating systems and Linux distributions that are supported by ShadowProtect and SPX.

To Learn More

For additional details, including product documentation, visit:
www.StorageCraft.com/au/ShadowControl

For questions or additional information, please contact your StorageCraft Account Manager or StorageCraft Distributor, or email us at: *sales@storagecraft.com.au*

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