



Coral Homes embrace StorageCraft's OneXafe solution taking the construction company and their data to new horizons

Client profile

CORAL HOMES

Company

Coral Homes

Country

Australia

Industry

Construction

Number of Employees

220 employees

Solutions

2 OneXafe 4412
ShadowProtect SPX
Cloud Services Premium

About Coral Homes

With a reputation built on trust since 1990, Coral Homes is one of the leading home builders in Australia. Over the past 30 years, Coral Homes have perfected the process of creating a dream home utilising the highest standards of craft, design and products available on the market.

In 2018, Coral Homes went to the open market searching for a new solution to enable them to modernise their data management and protection strategies and associated infrastructure. They were introduced to StorageCraft by BES Information Technology. Together, they sought to understand the challenges faced by Coral Homes and assembled a solution and implementation process to suit the needs of Coral Homes.

The challenge

As a growing construction company, Coral Homes wanted to be confident in the storage, management, and protection of their data, especially when trying to connect with home buyers across the country. The main challenge they faced regarded the large volume of client data that was stored off-site, on a private cloud. This had potential for risks such as security, cost management, compliance, and performance. Furthermore it became a challenge when a staff member lost data. Previously, having data offsite, it would take team members longer to retrieve lost data and they would constantly go back and forth, between staff and their previous managed service provider.

The solution

Coral Homes went in search for a scale out storage solution that had the capability to relocate their data to their rightful place and restore confidence in their IT team. BES's and StorageCraft's industry experience, customer service reputations, combined with the OneXafe solution was a perfect fit for Coral Homes to tackle their data storage and protection challenges.

OneXafe delivered a highly scalable, available, and easily managed network-attached storage (NAS) solution for Coral Homes. With OneXafe's continuous data protection, Coral Homes' data is now resilient against ransomware or user errors, ensuring that it is always recoverable. Furthermore, StorageCraft's above and beyond attitude convinced Coral Homes that they would get the best support now and in the future.

“A personal highlight for me would be the StorageCraft customer service experience, as it was one of the stand out services we have ever experienced. When we had any questions or queries, they made it easy for us to reach out and their support was exceptional from the start. ”

Matt Kolkka, Senior IT Officer
Coral Homes

Coral Homes underwent a simple and straightforward setup process with StorageCraft's OneXafe 4412 solution. Since undergoing the implementation process in August 2019, Coral Homes has been able to claim their data back. Coral Homes has experienced the benefits of dealing with a single vendor that has end-to-end data protection and recovery solution set and support services. To enable Coral Homes to achieve its disaster recovery goals, they have deployed a suite of StorageCraft solutions including ShadowProtect SPX, Image Manager, Cloud Services Premium and OneXafe.

The Results

Coral Homes has experienced a number of significant benefits since engaging with StorageCraft. The OneXafe solution offered them a seamless data platform which unified data with scale-out storage in an easy-to-use format. This was vital for a company like Coral Homes as they have a great deal of company data moving in and out of servers and through their 200 staff each day. The quick access to multiple versions of data at all hours of the day has been a crucial element to ensure their customers receive the best service.

Coral Homes have witnessed so many positives since implementing OneXafe, one of the biggest being the peace of mind they feel knowing their data is onsite, and backed up. Additionally, Coral Homes has another OneXafe 4412 offsite replicating data that can be accessed at any time.

Currently, Coral Homes use 23 terabytes of data storage which can easily be increased in the future as required with the OneXafe solution. They are keen to bring more client data back to their office and storing to the OneXafe solution so they can maximise their investment.

In the future, Coral Homes have the capability to move to a hybrid cloud strategy, which will assist them in growth and development.

“ Previously having the data offsite, it felt as if our data was held at ransom, the change of having access in our office ensured we could do what we needed, adding value to our company. ”

Matt Kolkka, Senior IT Officer
Coral Homes



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