

# StorageCraft® Cloud Services™



Protect Your Backups Offsite in a Customizable DR Cloud.  
Part of the StorageCraft Recovery Solution™.



## Introduction

Local backups are typically sufficient to recover from most common disasters, but a site-wide disaster can be the difference between business continuity and business failure. Unfortunately, many organizations still do not have an offsite DR plan in place. For today's volatile, fast-paced technology landscape, StorageCraft Cloud Services enables organizations with the ability to recover quickly and reliably when a disaster strikes their site or internal systems.

## The Need

So what does offsite disaster recovery really mean, and why is it so important? Many organizations have an onsite backup plan already in place. They take regularly scheduled backups and store those backups in a secure data location at their facilities where they can quickly recover their data. But if a flood, fire, earthquake, or any type of other unimaginable disaster should strike the business site, a local backup strategy most likely won't help.

## The Solution

StorageCraft provides a highly customizable disaster recovery cloud that you can manage through an easy-to-use, self-service online portal. With StorageCraft® Cloud Services™ you can tailor your coverage to meet your unique recovery requirements while enjoying access to data anytime, anywhere, with instant failover in a secure purpose built cloud specifically for disaster recovery.

StorageCraft Cloud Services combines low setup, management, and overhead costs with high flexibility to meet your offsite disaster recovery needs. Choose from three Service Levels tailored to fit your needs. Whichever option is right for you, the important thing is protecting and securing your backups offsite, and having the peace of mind that comes from knowing your business is safe and secure should a catastrophic disaster occur.

## Capability Overview

StorageCraft Cloud Services comes in three simple Service Levels: Cloud Basic, Cloud Plus, and Cloud Premium services. Utilize the pre-configured retention settings, or customize your own to best meet your recovery point objectives (RPOs). You only pay for the recovery points you need in the cloud while having as many recovery points as you'd like onsite.

	Retention Settings	Customize
<b>Cloud Basic</b> Secure offsite storage of your critical business backups with full system restore via a bare metal restore (BMR) drive	3 daily recovery points 2 weekly recovery points	Customize by adding more daily, weekly, or monthly recovery points
<b>Cloud Plus</b> Everything in Cloud Basic, plus immediate file and folder recovery from the cloud		
<b>Cloud Premium</b> Everything in Cloud Plus, as well as instant virtualization of your systems and data in the cloud		

Mirroring option to a secondary datacenter is available in the United States.

## Features and Benefits

Feature	Benefit
Fault Tolerance	Highly distributed and fault-tolerant disaster recovery cloud with 99.999% uptime. StorageCraft Cloud Services is monitored and managed 24/7/365 by the StorageCraft Network Operations Center, ensuring anytime, anywhere access to your cloud data.
Security and Redundancy	Built using enterprise-grade hardware and software redundancy architecture. In addition to redundant firewalls, our datacenters also meet or exceed Telecommunications Infrastructure Standards (TIA-942) and Tier 3 data center requirements.
Customizable	Select the Service Level that best meets your needs, and utilize the pre-configured retention settings, or customize your own to best meet your recovery point needs.
Account Alerts	Set individual account alerts to notify you when uploads become inactive, or data growth exceeds established thresholds. Set alerts to notify you when new machines are added or deleted, or virtual machines are running. Set alerts to notify you of Seed and BMR drive request updates. Visually track the seed and BMR drive request status.
Account Permissions	Set account permissions to allow clients to access files, folders, or entire systems directly from the cloud portal.
Advanced Networking Support	In addition to customizing recovery network firewalls, you can update your recovery networks through OpenVPN or IPsec to enable site-to-site, single-user, or entire organization virtual private network (VPN) connections. Advanced networking features include: <ul style="list-style-type: none"> <li>• Port forwarding • Port blocking • Network control options such as DHCP</li> <li>• Independent and isolated recovery networks • Static public and private IP address reservations</li> <li>• Dynamic private IP address available at the time of a disaster</li> <li>• Flexible and custom VPN configurations</li> </ul>
Self-Service Cloud Portal	Access data and systems anytime, anywhere, every time with the StorageCraft MSP Portal, which includes a powerful dashboard showing the status of all accounts, machines, seed drives, BMR drives, virtual machines, and account space used. Download entire image recovery file with no size limits or hidden costs.

## To Learn More

For additional details, visit: [www.StorageCraft.com/uk/CloudServices](http://www.StorageCraft.com/uk/CloudServices)

For user manuals and other product documentation, visit:

[www.StorageCraft.com/CloudDocs](http://www.StorageCraft.com/CloudDocs)

For questions or additional information, please contact your StorageCraft Account Manager or StorageCraft Distributor (refer to SKU LCCR00EUCS0100ZZZ), or email us at: [sales@storagecraft.eu](mailto:sales@storagecraft.eu)

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